



FOR IMMEDIATE RELEASE

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Criswell Collision Center to Open This Fall

Annapolis, Maryland (October 15, 2008) – Criswell Acura-Audi is expanding and will open a state-of-the-art body shop, Criswell Collision Center, this November. The 44,000 square foot facility will be one of the largest auto body shops in the region, featuring 60 bays, four prep stations, three drive-through paint booths and six detail areas. The company will service all vehicle makes, including Toyota, Honda and Nissan, while specializing in luxury vehicles such as Acura, Audi, Lexus, BMW and Mercedes.

Criswell Collision Center Quick Facts:

- \$7 million investment in Anne Arundel County, Maryland
- Will create 44 new jobs in Anne Arundel County, Maryland
- State-of-the-art facility
- 44,000 square foot, air-conditioned shop
- 60 automobile work bays
- Seven paint areas
- Service up to 500 cars per month within two years
- All mechanical work done in-house
- Two Chief frame machines
- Two-story office portion in the front, elevator

Nothing like this has ever been built in the Maryland area with the sole focus on auto body repair. George Criswell and his design team researched and developed the most efficient and productive layout for an auto body shop. Then the 44,000 square-foot building was built around this layout. This assists the employees' ability to repair autos to the industry's highest standards while providing a quick turnaround time for the customer. "Our objective with every vehicle that comes in to our facility is to repair it to the highest standards and in a timely manner," says George Criswell, President of the all-new Criswell Collision Center in Annapolis. "People are upset when their vehicle is damaged in a collision or other unforeseen incident. We are going to do everything in our power to make the repair process as pleasant as possible." The Collision Center will utilize state-of-the-art laser measuring systems, so vehicles are guaranteed to be brought back to factory specifications.

Denny Antzoulatos, Criswell's new Body Shop Manager, is elated to see such a fantastic facility built. "I am excited to be working in a facility that has new equipment and so much room to work. In typical body shops, you have to move around 10 cars just to move one into the paint booth. This facility was designed so you never have to move more than one vehicle to move another vehicle into the next stage of repair. It gives our technicians and painters the ability to be highly productive with little wasted time. That means the customer will get their car back sooner, which makes the customer happier and the insurance company happier. Mr. Criswell has created a win/win situation for all involved with this operation."

Mr. Antzoulatos got his start in the business in 1982, working for his father's body shop. He has over 22 years of experience in body shop management, and he has managed shops to achieve CSI scores in the top five percent of the nation. He has gained extensive experience working with twelve different brands, including: Acura, Audi, Bentley, Lexus, Mercedes-Benz, Rolls Royce, Saab and Volvo. His background and knowledge will greatly benefit Criswell customers and employees.

Criswell Collision Center may be a new facility; however, with the 25 employees already hired, their experience ranges from 10 to 30 years in the collision repair industry. "Having great employees who get the job done is the key to any business" says George Criswell. "Having a positive attitude and being customer friendly has always been a requirement for working at a Criswell business."

Criswell Collision Center will deal with all insurance companies. At full capacity the shop can repair as many as 500 vehicles per month. The Collision Center is conveniently located on Defense Highway in Annapolis, one block from the Maryland Vehicle Emissions Station. Ample parking is available right in front of the building. There will be a rental car operation on site so customers can drop off their vehicle and pick up a rental car all at one time.

Criswell Collision Center is scheduled to open on November 1, 2008. It is located at 181 Defense Highway, Annapolis, Maryland 21401, 443-837-0700, www.criswellcollisioncenter.com. Hours will be Monday through Friday, 7:30 a.m. to 6:00 p.m.

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